



Process Design: Making it Work: A Practical Guide to What to do When and How for Facilitators, Consultants, Managers and Coaches

Dorothy Strachan, Paul Tomlinson

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Process Design: Making It Work helps process consultants, managers, facilitators, coaches, organizational development consultants?and anyone else who works with groups?to set up and deliver dynamic, creative process designs. Filled with illustrative cases, examples, and templates, this step-by-step resource is an invaluable aid when creating customized agendas and designs for situations ranging from basic meetings to complex, multiphased processes.

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